

## **Public Program Policies Updated 10-25-17**

### **Summer Camp**

- Cancellations made at least 10 days before the start of the camp will receive a refund except for a \$15 cancellation fee.
- Cancellations made within 10 days of the camp will receive no refund; this includes unforeseen circumstances.
- Camp cancellations and changes will not be honored over the weekends or without talking to Client Services. Client Services is available Monday–Friday, 8:30 a.m.–4:30 p.m.
- Pick up later than 15 minutes after camp end will incur a \$25 fee. For every 30 minutes after that time, an additional \$25 fee will be added.
- If you are late more than twice, your child may not be allowed back to class and there will be NO refund.
- If you are going to be late in picking up or dropping off a child, you must notify the Science Center in advance. Please call (619) 238-1233 ext. 806.

### **Spring and Winter Camp**

- Cancellations made at least 10 days before the start of the camp will receive a refund except for a \$15 cancellation fee.
- Cancellations made within 10 days of the camp will receive no refund; this includes unforeseen circumstances.
- Camp cancellations and changes will not be honored over the weekends or without talking to Client Services. Client Services is available Monday–Friday, 8:30 a.m.–4:30 p.m.
- Pick up later than 15 minutes after camp end will incur a \$25 fee. For every 30 minutes after that time, an additional \$25 fee will be added.
- If you are late more than twice, your child may not be allowed back to class and there will be NO refund.
- If you are going to be late in picking up or dropping off a child, you must notify the Science Center in advance. Please call (619) 238-1233 ext. 806.

### **Saturday Science Club for Girls / Sunday Science Club**

- Cancellations made within 10 days of the program will receive no refund; this includes unforeseen circumstances.
- Cancellations at least 10 days before the program will receive a full refund.
- Program cancellations and changes will not be honored over the weekends or without talking to Client Services. Client Services is available Monday–Friday, 8:30 a.m. – 4:30 p.m.

### **Young Scientists**

- Cancellations made at least 10 days before the start of the program will receive a refund except for a \$15 cancellation fee.
- Cancellations made within 10 days of the program will receive no refund; this includes unforeseen circumstances.
- Cancellations and changes will not be honored over the weekends or without talking to Client Services. Client Services is available Monday–Friday, 8:30 a.m.–4:30 p.m.

### **Scout Programs**

- Troop leaders will authorize a charge to their credit card upon registration in the case of a cancellation within 2 weeks of the scheduled program. A fee of \$25 will be charged if the Scout program is cancelled 2 weeks before the program start date or if the scout group is a “no show” on the day of a program.